## SAFEGUARDING AND CHILD PROTECTION POLICY

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Introduction

The safety and well-being of the children in the Trust’s schools is our highest priority. Our aim is provide secure and caring environments so that they can learn in safety.

We recognise our duty under the Education Act 2002 to safeguard and promote the welfare of pupils in our schools, in accordance with the guidance set out in Keeping Children Safe in Education (Sept 2016) [hereafter KCSIE]). This policy has been developed to ensure that all adults across the Trust are working together to safeguard and promote the welfare of children and young people.

Safeguarding and promoting the welfare of children is the responsibility of all individuals working in or for the Trust, including all teaching and non-teaching staff, residential and part-time staff, supply staff, trustees, local governors, volunteers and contractors. All references to ‘staff’ in this policy should be interpreted as applying to the aforementioned unless otherwise stated.

Everyone who comes into contact with children has a role to play in promoting their welfare, identifying safeguarding concerns, sharing information and taking prompt action when necessary. Everyone should be aware that safeguarding incidents can happen at any time and in any location and are duly required to be alert to any possible concerns. By adopting the approach ‘it could happen here’ we believe our increased vigilance will help to keep our children safe.

This policy applies to all the educational settings within the Trust: Haveley Hey Community School, The Willows Primary School and The Bridge Playgroup (provision for 2 year old children). Appendix D contains a full set of contacts, including details of relevant post holders; it also contains contact details for other relevant organisations and agencies.

We shall work in partnership with other organisations where appropriate to identify any concerns about child welfare and take action to address them.

Safeguarding and promoting the welfare of children and young people go beyond implementing basic child protection procedures. They are integral to all activities and functions of our schools and are incorporated into school policies, including the Staff Code of Conduct, Whistleblowing Policy, Anti-bullying Policy, Acceptable Use Policy, Health and Safety Policy, Medicines Policy and associated protocols, Trips and Visits policy, Dealing with Allegations Against Staff and Volunteers Policy, and Safer Recruitment Policy.

In all matters relating to safeguarding, we shall refer to the procedures laid down by Manchester Safeguarding Children Board (MSCB), and have regard to relevant DfE guidance, including Working Together to Safeguard Children (March 2015) (hereafter, WTSC), Prevent Duty Guidance for England and Wales 2015 (hereafter Prevent Duty Guidance), and KCSIE. The latter can be found here: www.gov.uk/government/publications/keeping-children-safe-in-education--2.

We recognise that our duty is to safeguard and promote the welfare of all our children in a manner which respects the dignity, privacy and beliefs of all and without discrimination on the basis of gender, race, ethnicity, religion, sexual orientation or disability. This includes children who are in need (Section 17, Children Act [1989]) and children who are at risk of harm (Section 47, Children Act [1989]).
This policy describes the management systems and arrangements in place to create and maintain a safe learning environment for all our children, young people and staff. It identifies actions that should be taken to redress any concerns about child welfare.

The Headteacher of each school has the ultimate responsibility for safeguarding and promoting the welfare of children and young people in their school and playgroup. Implementation on a day-to-day basis is delegated to the Designated Safeguarding Lead (hereafter DSL), who is a member of the School Leadership Team, supported by a Deputy DSL. (See Appendix D for contact details.)

This policy is reviewed annually by the Trust Board, and is kept under review by the DSL and the Trust’s Safeguarding Committee.

**Our Rights Respecting Ethos**

We aim to create and maintain a safe learning environment where all children and adults feel safe, secure and valued, and know they will be listened to and taken seriously.

We are committed to Unicef’s Rights Respecting Ethos, and implement policies, practices and procedures which promote safeguarding and the emotional and physical well-being of children. This policy reflects our commitment to supporting children to have their right:

- To have life and be healthy (Article 6)
- To say what they think should happen and be listened to (Article 12)
- To be looked after and kept safe (Article 19)
- To be looked after properly if they can’t live with their own family (Article 20)
- To live in the best place for them if they can’t live with their parents (Article 21)
- To have access to good food and water and see a doctor if they are ill (Article 24)
- To learn and go to school (Article 28)
- To be protected from doing things that could harm them (article 36)

**Safeguarding and child abuse**

Safeguarding children consists of the following:

- protecting children from maltreatment, including abuse and neglect
- preventing impairments to their health and development
- ensuring that they are safely and effectively cared for, and
- taking action to ensure that they have the best outcomes.

Definitions and signs of possible child abuse are covered in all Level 1 staff training; see Appendix A for more information about types and signs of possible abuse.

**What to do if you have concerns over a child’s safety and welfare**

The safeguarding of children is our highest priority, and we recognise the additional role the School has to play in the referral of children who are suffering or are likely to suffer significant harm.

**All staff, volunteers and visitors have a duty to report to the DSL any concerns about the welfare and safety of a child,** and all such concerns must be taken seriously. Where a child is suffering or is likely to suffer significant harm, the DSL must be informed immediately.
Where the DSL cannot be contacted immediately, this discussion can take place with the Deputy DSL or another member of the safeguarding team.

It is vital that, after reporting to the DSL, the person concerned continues to monitor the child’s safety and welfare.

Where concerns remain, the person should remain in contact with the DSL to ascertain what action is being taken. Staff should understand that they can refer a child directly to Children’s Social Care. Indeed, there is a duty on all staff to persist with referrals to Children’s Social Care if they feel appropriate action is not being taken.

Guidance as to how to respond to allegations of child abuse against a member of staff is set out in the Dealing with Allegations Against Staff and Volunteers Policy, which is available from the main school office. Any member of our community who raises a concern over the safety and welfare of a child can be confident that he or she will always be fully supported by the School.

**If a child is in danger or is at imminent risk of significant harm, a referral must be made to Children’s Social Care and/or the police immediately.**

It is important at all times to keep an open mind about a child’s safety and welfare and never assume that safeguarding issues are confined to certain individuals, families or settings. It is particularly important to avoid making assumptions about a child based on personal perceptions of his or her domestic circumstances and family members. Being familiar with the types and signs of abuse set in Appendix A is a key part of this.

Staff must have regard to the Greater Manchester Safeguarding Children Procedures (hereafter, GMSCP), which are adopted by the MSCB. These can be downloaded here: [http://greatermanchesterstcb.proceduresonline.com/chapters/contents.html](http://greatermanchesterstcb.proceduresonline.com/chapters/contents.html). The flowchart in Appendix E provides further guidance.

**How to record and report a concern**

Anyone who has concerns over a child’s safety or welfare, including suspicions of child abuse, must make a prompt, clear and accurate record. Concerns should be noted using the School’s safeguarding proforma as soon as is reasonably practical after they have arisen, including details of particular incidents and conversations. This record should also include:

- The date and time of any observation or disclosure
- A detailed factual account of any incident, including verbatim comments
- Details of the child’s appearance, behaviour, emotional state and actions

A written record must be made of all concerns, decisions based on those concerns and the reasons for those decisions. Records of concern should be passed as soon as possible to the DSL. A sample proforma is provided in Appendix F.

Under no circumstances, however, should a person attempt to investigate his or her concerns. Staff must be aware that other agencies are responsible for undertaking child protection investigations and that inappropriate investigation by others, no matter how well-meaning, could undermine the work of these other agencies.
How to deal with a disclosure by a child

Any person who receives a disclosure from a child which raises concerns over the safety and welfare of a child must listen to the child, provide re-assurance and record the child's statements in his or her own words using the proforma.

Under no circumstances should the person ask leading questions or record anything other than the child's own statement. Any questioning must be limited, therefore, to the minimum necessary for purposes of clarification.

Absolute guarantees of confidentiality must not be given to the child. Instead, the child should be reassured and told that the matter will be referred to an appropriate person in a position of responsibility who will be able to help.

Confidentiality and information sharing

All staff and volunteers must:

- be clear with children that they cannot promise confidentiality.
- ensure that confidentiality protocols are followed and information is shared appropriately. The Headteacher and DSL disclose any information about a pupil to other members of staff on a need-to-know basis only.
- understand that they have a professional responsibility to share information with other agencies in order to safeguard children.

All child protection records are kept securely in the main school office and on the secure online system, CPOMS, and are separated from routine student records. Access is restricted to members of the safeguarding team: the DSL, Deputy DSL and Headteacher. Where pupils move to new schools their child protection files will be transferred securely and a confirmation of receipt requested. The handling and destruction of such files will be in accordance with the Information Commissioner's guidance.

Referring cases to Children's Social Care

The decision to refer concerns over a child's safety and welfare to Children's Social Care will normally be taken by the DSL. **However, anyone can make such a referral directly.** If it is necessary to consult outside the School, they should speak in the first instance to staff at the MCC Contact Centre (using the Children's Social Care contact numbers in Appendix D of this policy).

The School will always make a referral where:

- A child is in immediate danger or suffering or likely to suffer significant harm
- With the agreement of the child and/or a person with parental responsibility (depending on the age of the child), a child is likely to benefit from family support services.

Where it is known that Children’s Social Care is already involved with the child and/or his or her family, the DSL will inform Children’s Services of new concerns.

A verbal referral will be supported in writing, usually by the completion of a Safeguarding Children Referral Form or equivalent document within 24 hours of the referral being made. Supporting documentation should be sent securely to the relevant Contact Centre or equivalent, either through a secure email or as a password protected attachment.
Parents/carers are unlikely to be told that a referral is being made if sexual abuse or fabricated illness is suspected. In such cases, advice will be sought initially from the appropriate agencies.

Members of staff are aware that they must not discuss any issues with parents/carers unless they are told to do so by an appropriate person.

**Informing parents/carers**

Our approach to working with parents/carers is one of transparency and honesty, and our responsibility is to safeguard and promote the welfare of all the children in our care. We aim to do this in partnership with our parents/carers. In most cases parents and carers will be informed when concerns are raised about the safety and welfare of their child. Parents and carers are given the opportunity to address any concerns raised.

Parents and carers will normally be informed if a referral is to be made to the Children and Families Service or any other agency.

**However, parents/carers will not be informed if it is believed that by doing so would put the child at risk.** In such cases the DSL or Headteacher will seek advice from the Children’s Services Assessment Team.

**Child Protection conferences and core group meetings**

A child protection conference will be held if it is considered that the child/children are suffering or at risk of significant harm. Members of staff are likely to be asked to attend a child protection conference or other relevant core group meetings about an individual pupil and will need to provide as much relevant updated information about the child as possible.

All reports for a child protection conference should be prepared in advance of the meeting and will include information about the child’s physical, emotional, intellectual development and well-being, as well as relevant family-related issues. This information will be shared with the parents/carers.

**Early help and multi-agency working**

Early help, as outlined in Chapter 1 of WTSC, is a means of providing support as soon as a problem emerges, at any point in a child’s life, from the foundation years through to the teenage years. Early help can also prevent further problems arising, e.g. if it is provided as part of a support plan where a child has returned home to their family from care.

Effective early help relies upon the School, local agencies and the family working together to:

- identify children and families who would benefit from early help
- undertake an assessment of the need for early help
- provide targeted early help services to address the assessed needs of a child and their family which focuses on activity to improve significantly the outcomes for the child.

The MSCB publishes a **threshold document** that includes:

- the process for early help assessment and the type and level of early help services to be provided.
- the criteria, including the level of need, for when a case should be referred to local authority Children’s Social Care for assessment and for statutory services under (a)
section 17 of the Children Act 1989 (children in need) and (b) section 47 of the Children Act 1989 (reasonable cause to suspect children suffering or likely to suffer significant harm).

The MSCB produces **detailed guidance** on the early help process. See Appendix B for further details.

Where concerns over a child’s safety and welfare do not meet the criteria for immediate referral to Children's Social Care, the School will follow the relevant detailed guidance (as above) on early help and multi-agency working. Typically, this will result in the submission of an Early Help Assessment or Referral to the Multi Agency Service Hub for triage.

In ‘borderline’ cases, i.e. where it is not immediately clear which route to follow, the School will consult the relevant Children's Social Care First Response Team for advice. However, and regardless of the precise details of a response in any particular case, the School will always respond to concerns over a child’s safety and welfare on the premise that concerns must be always shared.

It is to be hoped that in each case early help will improve the welfare of the child. However, each case will be kept under review, and consideration will be given to a referral to Children's Social Care if the child's situation does not appear to be improving.

**The curriculum**

All children have access to an appropriate curriculum, differentiated to meet their needs. This enables them to learn how to keep themselves safe in real life and online, and to develop the necessary skills to build self-esteem, respect others, defend those in need, resolve conflict without resorting to violence, question and challenge and to make informed choices in later life.

Children and young people are encouraged to express and discuss their ideas, thoughts and feelings through a variety of activities and have access to a range of cultural opportunities which promote respect and empathy for others. There is access to information and materials from a diversity of sources which promote social, spiritual and moral well-being and physical and mental health.

Personal Health and Social Education, Citizenship, Religious Education lessons and our Rights Respecting work provide opportunities for children and young people to discuss and debate a range of issues including lifestyles, forced marriage, family patterns, religious beliefs and practices and human rights issues.

All pupils will know that they can approach with confidence any adult in the School if they are in difficulty or feeling worried, and that their concerns will be taken seriously and treated with respect.

**Attendance and exclusions**

In accordance with each School’s attendance policy, absences are rigorously pursued and recorded. The school/playgroup setting, in partnership with the appropriate agencies, takes action to pursue and address all unauthorised absences in order to safeguard the welfare of children and young people in its care.
The attendance policy identifies how individual cases are managed and how we work proactively with parents to ensure that they understand why attendance is important. In certain cases this may form part of an Early Help Assessment or a Parenting Contract.

We implement the statutory requirements in terms of monitoring and reporting children missing education (CME) and removing children from roll, and understand how important this practice is in safeguarding children and young people.

We shall only place young people in alternative educational provision which has been quality assured by the Local Authority. Young people who require access to alternative provision will have a personalised learning plan designed to meet their needs. Their attendance will be monitored by each school in accordance with the School Register Regulations.

The DSL is always informed when a fixed-term or permanent exclusion is being discussed and any safeguarding issues will be considered. Where it is felt that a child is likely to be permanently excluded, a multi-agency assessment will be instigated to ensure that there is improved understanding of the needs of the young person and their family and that the key agencies are involved.

**Safer recruitment**

Our Safer Recruitment Policy, which adheres to the DfE guidance set out in KCSIE, outlines our procedures to achieve safer recruitment. Relevant staff and governors are trained and updated regularly on safer recruitment practices.

**Working with other agencies**

We have developed effective links with other relevant agencies and co-operate, as required, with any enquiries regarding child protection issues. The School will notify children's services if:

- A child subject to a child protection plan is about to be permanently excluded.
- There is an unexplained absence of a pupil who is subject to a child protection plan of more than two days from school.
- It has been agreed as part of any child protection plan or core group plan.

**Looked-after children**

The School has a designated and appropriately trained teacher for looked-after children. All staff are made aware that looked-after children are especially vulnerable. Staff have a duty of care as ‘corporate parents’ to be vigilant to changes in their needs and address them quickly by sharing information and passing on concerns immediately.

**Training for staff and volunteers**

All staff and volunteers are required to read Part 1 and Annex A of KCSIE (and sign to confirm that they have done so). Training is provided for all staff and volunteers. Induction training includes basic safeguarding information about policies and procedures, signs and symptoms of abuse (emotional and physical), how to manage a disclosure from a child, as well as when and how to record a concern about the welfare of a child.

All staff and volunteers who are in regular contact with children receive basic Level 1 training which is updated by refresher training at least every 3 years.
The DSL and Headteacher receive level 2 training or above and receive refresher training every two years.

All staff receive training or briefings on particular safeguarding issues, for example, Guns and Gangs, Forced Marriage, Domestic Abuse and Child Sexual Exploitation and Female Genital Mutilation, when relevant.

**Use of mobile phones and cameras**

The use by staff and other adults of personal mobile phones and cameras is forbidden when children are present. Further details are provided in the Staff Code of Conduct.

**E-safety**

E-safety is a safeguarding issue, not an ICT issue. It is our duty to ensure that every child and young person in our care is safe, and this applies equally to the ‘virtual’ or digital world.

The internet is an essential element in 21st century life for education, business and social interaction, and we have a duty to provide children and young people with quality access as part of their learning experience. The purpose of internet use in school is to help raise educational standards, promote pupil achievement and support the professional work of staff, as well as enhance the School’s management of information and business administration.

We shall ensure that appropriate filtering methods are in place to ensure that pupils are safe from all types of inappropriate and unacceptable materials, including terrorist and extremist material. Computers are only used under supervision and usage is monitored by the filtering software. Each half-term there is an audit of the logs of any attempts made to access inappropriate sites.

**Arrangements for handling concerns or allegations of abuse against staff**

All allegations will be dealt with in accordance with the Trust’s Dealing with Allegations Against Staff and Volunteers policy, available from the main school office.

**Serious case reviews**

The MSCB will always undertake a serious case review when a child or young person dies (including death by suicide) and abuse or neglect is known or suspected to be a factor in their death. The purpose of the serious case review is to:

- Find out if there are any lessons to be learnt from the case about how local professionals and agencies work together to safeguard and promote the welfare of children and young people.
- Identify what those lessons are, how they will be acted on and what is expected to change as a result of the serious case review.
- Improve inter-agency working to better safeguard and promote the welfare of children and young people.

If required, the School will provide an individual management report for a serious case review and will co-operate fully with implementing outcomes of the review, including reviewing policy, practice and procedures, as required.
Safeguarding roles and responsibilities

Staff and volunteers

All staff and volunteers within school have a responsibility to:
- Remain vigilant regarding possible safeguarding and child protection issues.
- Be aware that safeguarding incidents could happen anywhere and that staff have a duty to raise concerns, following the procedures in this policy.
- Report, as soon as possible, to the DSL their concerns over a child’s safety and welfare, regardless of whether or not they have received a disclosure.
- Report any safeguarding concerns or allegations about adults in the school to the Headteacher.
- Report directly to the Chair of the Trust any safeguarding concern or allegation regarding the Headteacher **without informing the Headteacher**. (See Appendix D for contact details for the Chair of the Trust.)
- Ensure that a referral to Children’s Social Care and/or the police is made immediately if a child is in danger or is at imminent risk of significant harm. This can be undertaken by any member of staff, although it is usually via the DSL. Contact details are provided in Appendix D.
- Follow the procedures laid out in the Whistleblowing Policy if they have concerns about the handling of safeguarding in the School.

The Headteacher

The Headteacher of the School will ensure that:
- The policies and procedures adopted by the Trust to safeguard and promote the welfare of pupils are fully implemented and followed by all staff, including volunteers.
- Safer Recruitment procedures are followed in the selection of staff and volunteers.
- A designated member of the Senior Leadership Team is identified as the Designated Safeguarding Lead (DSL) for child protection and receives appropriate on-going training, support and supervision.
- A Designated Deputy to the DSL is identified and receives on-going training, support and supervision
- The Deputy Head Teacher is trained appropriately and is able to deal with safeguarding matters when necessary.
- Sufficient time and resources are made available to enable the DSL to discharge his or her responsibilities, including attending inter-agency meetings, contributing to the assessment of children and young people, supporting colleagues and delivering training as appropriate.
- All staff and volunteers receive appropriate training which is updated every three years.
- All temporary staff and volunteers are made aware of the School's safeguarding policy and arrangements.
- All staff and volunteers feel able to raise concerns about poor or unsafe practice in regard to the safeguarding and welfare of the pupils.
- All safeguarding concerns are addressed sensitively and effectively.
- Parents/carers are aware and have an understanding of the School’s responsibilities to promote the safety and welfare of its pupils by making its obligations clear in school publications including the website.
The Designated Safeguarding Lead

The DSL has a specific responsibility for championing the importance of safeguarding and promoting the welfare of pupils registered in the School and playgroup. The DSL, assisted by the Deputy DSL, will:

- Be the first point of contact with regards to all safeguarding matters.
- Ensure that all staff and volunteers receive information on safeguarding policies and procedures from the point of induction.
- Ensure that all staff and volunteers understand and are aware of the School’s reporting and recording procedures and are clear about what to do if they have a concern about a child.
- Support staff to make effective referrals to the Children and Families Service and any other agencies where there are concerns about the welfare of a child.
- Provide support and training for staff and volunteers and make sure that they receive Level 1 refresher training every three years.
- Ensure that any staff with specific additional responsibility for safeguarding children receive at least Level 2 training.
- Ensure their own training is updated every two years.
- Keep and maintain records of staff, governor and volunteer training.
- Monitor and evaluate the effectiveness of staff training.
- Keep copies of all referrals to Children and Families Services and any other agencies related to safeguarding children.
- Manage and keep secure the School’s safeguarding records.
- Send a pupil’s child protection or safeguarding file separately from the main file to a new establishment if a pupil leaves the school. Keep a copy of the file if the child leaves outside the usual transition dates.
- Liaise with the Local Authority Designated Officer and attend local meetings.
- Ensure that the School’s actions are in line with the MCSB Safeguarding Inter-Agency Procedures. (Guidance on these procedures may be found on the MSCB website at www.mscb.org.uk.)
- Provide relevant information to the LA on how the School carries out its safeguarding duties.
- Liaise with the Headteacher about any safeguarding issues.
- Keep the local governor responsible for Safeguarding and the Safeguarding Committee briefed regarding safeguarding in the School.
- Keep up to date with changes in local policy and procedures and be aware of any guidance issued by the DfE concerning safeguarding.
- Ensure that the Safeguarding and Child protection Policy is regularly reviewed and updated and ensure it is available and accessible to all staff.

The Board of Trustees

The Governors on the Trust Board will ensure that:

- Children in the Trust’s schools are safeguarded through the implementation of this policy.
- A member of the Board is identified as the Trust governor responsible for safeguarding and receives appropriate training. The identified governor will provide the Board with appropriate information about safeguarding and liaise with both the DSLs and the local governors with particular safeguarding responsibility for each school in the Trust, seeking termly updates. The DSLs and the Trust governor and the local governors responsible for safeguarding will meet termly as the Safeguarding Committee.
- The safeguarding policy is regularly reviewed and updated and the Trust complies with local safeguarding procedures and other relevant policies, including whistleblowing.
• All Trust and local governors attend appropriate safeguarding training and there are sufficient Governors with Safer Recruitment training.
• It receives an annual safeguarding report from the Trust governor responsible for Safeguarding.

The School Community Group (SCG) of each school will ensure that:
• A member of the Trust Board sits on the SCG, serves as designated local governor for Safeguarding and receives appropriate training. The identified governor will provide the SCG with appropriate information about safeguarding and will liaise with the School’s DSL.
• Safer Recruitment and selection practices are followed, including appropriate use of references and DBS checks on new staff and volunteers in line with KCSIE.
• Procedures are in place for dealing with allegations of abuse against members of staff and volunteers, and these are in line with Local Authority procedures.
• All staff and volunteers who have regular contact with children and young people receive appropriate training which is updated by refresher training at least every 3 years.

Appendix A

Child abuse

Child abuse is a form of maltreatment of a child. Somebody may abuse or neglect a child by inflicting harm, or by failing to act to protect a child from harm. A child might be abused by an adult or adults, or another child or children. Children may be abused in a family or in an institutional community setting by those known to them, or more rarely, by others, for example, via the internet. Some of the main forms of child abuse are set out below but staff should be aware that abuse, neglect and safeguarding issues are rarely stand-alone events that can be covered by one definition or label.

• **Physical abuse**: a form of abuse which might involve hitting, shaking, throwing or otherwise causing physical harm. Physical harm may also be caused when a parent/carer fabricates the symptoms of, or deliberately induces, illness in a child.

• **Emotional abuse**: the persistent emotional maltreatment of a child such as to cause severe and adverse effects on the child’s emotional development. Emotional abuse might take the form of bullying, exploitation or corruption of the child. It may involve conveying to a child that he or she is worthless or unloved, or denying the child opportunities to express him or herself, deliberately silencing them or ‘making fun’ of what they say or how they communicate. Emotional abuse might also manifest itself in inappropriate expectations being imposed on a child. Equally, it might involve the child seeing or hearing the ill-treatment of another, for example though acts of domestic violence.

• **Sexual abuse**: involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve physical contact, including assault by penetration or non-penetrative acts. They might also include non-contact activities, such as involving children in looking at, or in the production of, sexual images. They might also involve grooming a child in preparation for abuse (including via the internet). Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children.
• **Neglect**: might be defined as the persistent failure to meet a child’s basic physical and/or psychological needs, likely to result in the serious impairment of the child’s health or development. Examples of neglect include a parent or carer failing to: provide adequate food, clothing and shelter (including exclusion from home or abandonment); protect a child from physical and emotional harm or danger; ensure adequate supervision; or ensure access to appropriate medical care or treatment. It might also include neglect of, or unresponsiveness to, a child’s basic emotional needs.

**Domestic abuse**

Children’s development, as well as their social and emotional resilience, is affected by many factors, including exposure to domestic abuse within the family situation and is a safeguarding issue.

Children react to domestic abuse in similar ways to other types of abuse and trauma.

Child abuse, however, can take other forms, including so-called, ‘honour-based’ violence, female genital mutilation (FGM), child sexual exploitation (CSE) peer on peer abuse and radicalisation and violent extremism. Further details of our approach to these and other specific safeguarding issues are set out in greater detail in Appendix C.

**Signs of possible child abuse**

The following signs may or may not be indicators that abuse has taken place. The lists are not exhaustive and the categories are not mutually exclusive. There will often be overlap. Consequently, any person with responsibilities under this policy **must** share their concerns with the DSL.

- **Signs of possible physical abuse**: any injuries not consistent with the explanation given for them; injuries which occur to the body in places which are not normally exposed to falls or rough games; injuries which have not received medical attention; reluctance on the part of a child to change for, or participate in, games or swimming; bruises, bites, burns and fractures which do not have an accidental explanation; object shaped bruises; inconsistent accounts given by the child for the cause of injuries.

- **Signs of possible emotional abuse**: depression, aggression, extreme anxiety, changes or regression in mood or behaviour; obsessions or phobias; sudden underachievement or lack of concentration; seeking adult attention and not mixing well with other children; negative statements made by the child about him or herself; acts of aggression or cruelty to others; extreme shyness or passivity; stealing and lying.

- **Signs of possible sexual abuse**: any allegations made by a child concerning sexual abuse; excessive preoccupation by the child with sexual matters and age-inappropriate knowledge of adult sexual behaviour; regular engagement in age-inappropriate sexual play; sexual activity through words, play or drawing; repeated urinary infections or unexplained stomach pains; eating disorders.

- **Signs of possible neglect**: dirty skin, body smells, unwashed, uncombed hair and untreated lice; clothing that is dirty, too big or small, or inappropriate for weather conditions; frequent occurrences where the child is left alone or unsupervised; frequent
diarrhoea, tiredness and/or hunger; untreated illnesses, infected cuts or physical complaints; overeating.

- **Signs of possible child sexual exploitation:** sexual exploitation can be very difficult to identify. Warning signs can easily be mistaken for 'normal' teenage behaviour. Young people who are being sexually exploited may be involved in be involved in abusive relationships, intimidated and fearful of certain people or situations; hang out with groups of older people, or anti-social groups, or with other vulnerable peers; associate with other young people involved in sexual exploitation; get involved in gangs, gang fights, gang membership; have older boyfriends or girlfriends; spend time at places of concern, such as hotels or known brothels; not know where they are, because they have been moved around the country; go missing from home, care or education. They may also show additional signs of sexual abuse or grooming. such as:
  - appearing with unexplained gifts or new possessions
  - associating with other young people involved in exploitation
  - having older boyfriends or girlfriends
  - suffering from sexually transmitted infections or become pregnant
  - suffering from changes in emotional well-being
  - misusing drugs and alcohol
  - going missing for periods of time or regularly come home late
  - regularly missing school or education

- **Signs of possible extremism/radicalisation:** different people display various signs of radicalisation. Some people are able to hide it so well that they are indistinguishable from anybody else, making it hard to identify them as radicalised and understand what their intentions are or could be. The following are some signs that could mean somebody could be at risk of radicalisation or is going through a radicalisation process:

  Physical changes: sudden or gradual change in physical appearance; sudden or unexpectedly wearing religious attire; getting tattoos displaying religious or political messages; unexpectedly growing a beard; unexpectedly shaving their head (skinhead);

  Possessing unexplained gifts and clothing (groomers will sometimes use gifts such as mobile phones and clothing to bribe a young person).

  Social changes: cuts ties with their friends, family or community; starts to become socially withdrawn; becoming dependent on social media and the internet; begins to associate with others who hold radical views; bullies or demonises other people freely; begins to attend rallies and demonstrations for extremist causes; associates with known radicals; visits extremist websites, networks and blogs.

  Emotional and verbal changes: begins to complain, often with anger, about governmental policies, especially foreign policy; advocates violence or criminal behaviour; begins to believe in government conspiracies; exhibits erratic behaviour such as paranoia and delusion; speaks about seeking revenge; starts to exhibit extreme religious intolerance; demonstrates sympathy to radical groups; displays hatred or intolerance of other people or communities because they are different.
Children with special educational needs or disabilities

Staff must exercise particular vigilance where concerns relate to children with special educational needs or disabilities, as additional barriers can exist in identifying abuse and neglect in this group of children:

- staff should not assume that indicators of abuse such as behaviour, mood and injury relate only to a child’s disability without further exploration
- staff should recognise that children with SEN or disabilities can be more vulnerable to and impacted by behaviour such as bullying, even if they don't show obvious signs of distress
- staff recognise that children with SEN or disabilities may experience barriers in communicating their concerns and may find it difficult to overcome these without specific support.

Appendix B

Identifying children and families who would benefit from early help

All staff at the School have a role in identifying emerging problems and potential unmet needs of individual children. All staff have a responsibility to identify the symptoms and triggers of abuse and neglect, to share that information and work together to provide children and young people with the help they need. Staff need to continue to develop their knowledge and skills in this area. They have access to appropriate training to identify and respond early to abuse, neglect and complex unmet needs. Training and regular safeguarding updates help them understand their role in identifying emerging problems and sharing information with other professionals to support Early Help Assessment.

The School monitors and evaluates the effectiveness of training and multi-agency training for all early help interventions.

Staff should, in particular, be alert to the potential need for early help for any child who:

- is disabled and has specific additional needs
- has special educational needs
- is a young carer
- is showing signs of engaging in anti-social or criminal behaviour
- is showing early signs of mental health problems
- is in a family circumstance presenting challenges for the child, such as substance abuse, adult mental health problems and domestic violence
- has returned home to their family from care
- is exhibiting early signs of abuse and/or neglect.

Where a child and family would benefit from coordinated support from more than one agency (e.g. education, health, housing, police), inter-agency assessment will be considered. These early help assessments, such as the Common Assessment Framework, identify what help the child and family require to prevent needs escalating to a point where intervention would be needed via a statutory assessment under the Children Act 1989.

If early help is appropriate, where they are not taking the lead, then the DSL will support the member of staff in liaising with other agencies, and setting up an inter-agency early help assessment, as appropriate.
If any member of staff identifies a child who would benefit from an early help assessment they should alert the DSL, who will make an initial assessment. A decision will be made about who will provide support to the child and family, act as an advocate on their behalf and coordinate the delivery of support services. This ‘lead professional role’ may be undertaken by the DSL or Deputy DSL. Decisions about who should be the lead professional will be taken on a case by case basis and will be informed by the needs of the child and their family.

For an early help assessment to be effective:
- the assessment should be undertaken with the agreement of the child and their parents or carers. It will involve the child and family as well as all the professionals who are working with them.
- the lead professional should be able to discuss concerns they may have about a child and family with a social worker in the local authority. Local authority Children’s Social Care should set out the process for how this will happen.
- if parents/carers and/or the child do not consent to an early help assessment, then the lead professional will make a judgment as to whether, without help, the needs of the child will escalate. If so, a referral into local authority Children’s Social Care may be necessary.

Appendix C

Additional specific safeguarding issues

Peer on Peer Abuse

All staff should be alert to the risk of peer on peer abuse and understand their role in preventing, identifying and responding to it. Staff should know that children are capable of abusing their peers, they should never dismiss abusive behaviour as a normal part of growing up, and should not develop high thresholds before taking action. Peer on peer abuse should be taken as seriously as abuse by adults.

What is peer on peer abuse?

For these purposes, peer on peer abuse is any form of abuse perpetrated by a child towards another child. It can take many different forms including, but not limited to, serious bullying (including cyber-bullying\(^1\)), relationship abuse\(^2\), domestic violence\(^3\), child sexual exploitation\(^4\), youth and serious youth violence\(^5\), harmful sexual behaviour\(^6\), and gender-based violence\(^7\).

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1. Please see the School’s anti-bullying policy
2. https://www.disrespectnobody.co.uk/relationship-abuse/what-is-relationship-abuse/
3. This type of abuse relates to abuse between children aged 16 and 17 who are or have been intimate partners or family members. The abuse includes but is not limited to psychological, physical, sexual, financial and emotional
4. This is a form of sexual abuse where children are sexually exploited for money, power or status. This abuse can be perpetrated by other children or by adults. It can involve violent, humiliating and degrading sexual assaults. In some cases, children are persuaded or forced into exchanging sexual activity or money, drugs, gifts, affection or status. Consent cannot be given, even where a child may believe they are voluntarily engaging in sexual activity with the person who is exploiting them. Child sexual exploitation does not always involve physical contact and can happen online.
5. Serious youth violence is any of the most serious offences where the victim is aged 19 or below, including murder, manslaughter, rape, wounding with intent and causing grievous bodily harm. Youth violence also includes assault with injury offences.
6. This is any sexual behaviour by a child or young person which is outside of developmentally ‘normative’ parameters. This can (but does not always) include abusive behaviour such as sexual assaults.
7. This is violence that is directed against one gender as a result of their gender.
These categories of abuse rarely take place in isolation and often indicate wider safeguarding concerns. For example, a teenage girl may be in a sexually exploitative relationship with a teenage boy who is himself being abused by a family member or by older boys. Equally, while children who abuse may have power over those who they are abusing, they may be simultaneously powerless to others.

Sexting can but does not always constitute abusive behaviour.

**What role does gender play?**

Peer on peer abuse often manifests itself differently for boys than it does for girls. For example, girls seem to be at greater risk of sexual assault and/or exploitation, whereas boys seem to be at greater risk of physical gang-related violence and serious youth violence.

**When does behaviour become abusive?**

It can be difficult to distinguish between abusive behaviour which should be dealt with in accordance with the procedure set out below, and behaviour which does not constitute abuse, such as low-level bullying (where the School's anti-bullying policy should be followed) or age appropriate sexual experimentation.

Factors which may indicate that behaviour is abusive include (a) where it is repeated over time and/or where the perpetrator intended to cause serious harm; (b) where there is an element of coercion or pre-planning; and (c) where there is an imbalance of power, for example, as a result of age, size, social status or wealth. This list is not exhaustive and staff should always use their professional judgment and discuss any concerns with the DSL.

Staff should always be alert to possible signs of abuse. Signs that a child may be suffering from peer on peer abuse overlap with those relating to other types of abuse. They may include (a) failing to attend school, disengaging in lessons or struggling to carry out school-related tasks to the standard you would ordinarily expect; (b) physical injuries; (c) having difficulties with mental health and/or emotional well-being; (d) becoming withdrawn, shy, experiencing headaches, stomachaches, anxiety, panic attacks, suffering from nightmares or lack of sleep or sleeping too much; (e) drugs and/or alcohol use; (f) changes in appearance and/or starting to act in a way that is not appropriate for the child’s age. Again, this list is not exhaustive and the presence of one more of these signs does not necessarily indicate abuse.

**Are some children particularly vulnerable to abusing or being abused by their peers?**

Any child can be affected by peer on peer abuse and staff should be alert to signs of such abuse amongst all children. Research suggests that (a) peer on peer abuse is more prevalent amongst children aged 10 and older although it also affects younger children, including by way of harmful sexual behaviour; (b) children who are particularly vulnerable to abuse or to abusing others include those who have (i) witnessed or experienced abuse or violence themselves; (ii) suffered from the loss of a close family member or friend; (iii) experienced considerable disruption in their lives.

**What should I do if I suspect either that a child may be being abused, or that a child may be abusing others?**

If a member of staff thinks, for whatever reason, that a child may be at risk of abuse from another child or young person, or that a child may be abusing others, the member of staff
should report their concern to the DSL without delay. If a child is in immediate danger or at risk of harm, a referral to Children's Social Care and/or the police should be made immediately.

**How will the DSL respond to concerns of peer on peer abuse?**

The DSL will discuss the behaviour with the member of staff and will where necessary take any immediate steps to ensure the safety of the victim(s) or any other child.

Where the DSL considers or suspects that the behaviour might constitute abuse, Children's Social Care should be contacted immediately, and in any event within 24 hours of the DSL becoming aware of it. The DSL will discuss the incident with Children's Social Care and agree on a course of action, which may include (a) taking any steps to ensure the safety and well-being of any children affected; (b) further investigation; (c) referral to other agencies such as the police (where a crime may have been committed), CAMHS, a specialist harmful sexual behaviour team and/or youth offending services; and (d) a strategy meeting.

Any response should be decided in conjunction with Children's Social Care and other relevant agencies and should:

- investigate the incident and the wider context and assess and mitigate the risk posed by the perpetrator(s) to the victim(s) and to other children
- consider that the abuse may indicate wider safeguarding concerns for any of the children involved
- treat all children (whether perpetrator or victim) as being at risk – while the perpetrator may pose a significant risk of harm to other children, the child may also have considerable unmet needs and be at risk of harm themselves
- take into account the complexity of peer on peer abuse and of children's experiences and consider the interplay between power, choice and consent. While children may appear to be making choices, if those choices are limited they are not consenting.
- take appropriate action in respect of the perpetrator – any action should address the abuse, the causes of it and attitudes underlying it. Factors to consider include: the risk the perpetrator(s) poses and will continue to pose to other children, their own unmet needs, and the severity of the abuse and the causes of it. Disciplinary action may be appropriate (a) to ensure that the perpetrator takes responsibility for and realises the seriousness of his or her behaviour; (b) to demonstrate to the perpetrator and others that abuse can never be tolerated; and (c) to ensure the safety and well-being of the victim and other children in the School. Permanent exclusion will only be considered as a last resort and only where necessary to ensure the safety and well-being of the victim(s) and other children in the School.
- in the case of a concern about or an allegation against a pupil, the School may suspend the pupil where it deems it appropriate while an investigation takes place.
- provide on-going support to victim(s) including by (a) ensuring their immediate safety; (b) responding promptly and appropriately to the abuse; (c) assessing and addressing any unmet needs; (d) following the procedures set out in the safeguarding policy (including where the child is in need of early help or statutory intervention); (e) monitoring the child's well-being closely and ensuring that support is provided by all
relevant staff members within the School; (f) engaging with the child’s parents and any external agencies to ensure that the child’s needs are met in the long-term.

- consider the lessons that can be learnt from the abuse and put in place measures to reduce the risk of such abuse recurring. This may include, for example: gender and equalities work, work around school safety, security and supervision, awareness raising for staff, pupils and parents about a particular form of abuse, training for staff on handling certain types of incidents or abuse.

**How does the School raise awareness of and reduce the risk of peer on peer abuse?**

The School actively seeks to prevent all forms of peer on peer abuse by educating pupils and staff, challenging the attitudes that underlie such abuse, encouraging a culture of tolerance and respect amongst all members of the school community, and responding to all cases of peer on peer abuse and any cases of bullying (no matter how trivial) promptly and appropriately.

Pupils are educated about the nature and prevalence of peer on peer abuse via PSHE. They are told what to do if they witness or are victims of such abuse, the effect that it can have on the victims and the possible reasons for it, including vulnerability of the perpetrator.

They are regularly informed about the School’s approach to such issues, including its zero tolerance policy towards all forms of bullying and peer on peer abuse.

Staff are trained on the nature, prevalence and effect of peer on peer abuse, and how to prevent, identify and respond to it.

**Youth-produced sexual imagery (Sexting)**

This refers to the creating and sharing of sexual imagery by young people. Creating and sharing sexual photos and videos of under-18s is illegal and therefore causes the greatest complexity for schools and other agencies when responding. It also presents a range of safeguarding risks which need careful management.

The term ‘youth-produced sexual imagery’ (YPSI) is now used instead of ‘sexting.’ This is to ensure clarity. The types of incidents which this covers are those where a person under the age of 18:

- creates and shares sexual imagery of themselves with a peer under the age of 18
- shares sexual imagery created by another person under the age of 18 with a peer under the age of 18 or an adult
- is in possession of sexual imagery created by another person under the age of 18

As it is a criminal offence to possess, distribute, show and make indecent images of children, any disclosure of information about an incidence of YPSI will always be taken very seriously by the School. The Sexual Offences Act 2003 (England and Wales) defines a child, for the purposes of indecent images, as anyone under the age of 18.

When an incident involving youth-produced sexual imagery comes to the School’s attention:

- the incident should be referred to the DSL as soon as possible
- the DSL will hold an initial review meeting with appropriate school staff
- there will be subsequent interviews with the young people involved (if appropriate)
• parents will be informed at an early stage and involved in the process unless there is good reason to believe that involving parents would put the young person at risk of harm.

At any point in the process if there is a concern that a young person has been harmed or is at risk of harm, a referral will be made to Children’s Social Care and/or the police immediately.

An immediate referral to police and/or Children’s Social Care will also be made if at this initial stage:
• the incident involves an adult
• there is reason to believe that a young person has been coerced, blackmailed or groomed, or if there are concerns about their capacity to consent (for example, owing to special educational needs)
• what is known about the imagery suggests violent content
• the imagery involves sexual acts and any child in the imagery is under 13
• there is reason to believe a young person is at immediate risk of harm because of the sharing of the imagery, e.g. the young person is presenting as suicidal or self-harming.

If none of the above applies, then the School may decide to respond to the incident without involving the police or Children’s Social Care. However, the School can choose to escalate the incident at any time if further information/concerns come to light.

The decision to respond to the incident without involving the police or Children’s Social Care will be made in cases when the DSL is confident that (a) there is enough information available to assess the risks to pupils involved, and (b) the risks can be managed within the school’s pastoral support and disciplinary framework and, if appropriate, their local network of support.

The decision will be made by the DSL, in consultation with the Headteacher. Input from other members of staff will be considered, if appropriate. The decision will be recorded, in accordance with school policy.

Any decision will be in line with the School’s child protection procedures and will be based on consideration of the best interests of the young people involved. This will take into account proportionality as well as the welfare and protection of the young people. The decision will be reviewed throughout the process of responding to the incident.

During the course of any investigation into YPSI the School will follow the guidance here, published by the UK Council for Child Internet Safety.

Radicalisation and violent extremism

We are committed to protecting children in our schools from the malign influence of violent political and religious extremism. Further, the Trust recognises its obligations under the Prevent Duty and the importance of acting in accordance with Prevent Duty Guidance.

Our Prevent Strategy undertakes to:
• risk assess the likelihood of pupils being drawn into terrorist organisations
• work with parents and community leaders to protect children from being drawn towards violent extremism
• provide appropriate Workshop on the Prevent Strategy (WRAP) training for staff to raise awareness of how to identify children who may be at risk of radicalisation and what can be done to support them.
- work in partnership with the MSCB to protect children who may be at risk
- keep under review our ICT policies to ensure that children are protected from online extremist material
- build our children’s resilience, not only through PSHE and other curricular provision, but also the our distinctive ethos and education, equipping them to question and challenge extremist ideologies
- ensure that visiting speakers are appropriately vetted and supervised.

Staff must be particularly vigilant and will report any concerns they have about radicalisation and violent extremism to the DSL. The DSL will then make a referral to the relevant authorities in accordance with Greater Manchester Safeguarding Partnership guidance.

**Children and Young People Vulnerable to Violent Extremism.**

To support its work in this area, the DSL has received specialist training from relevant external agencies.

**Child sexual exploitation**

Child sexual exploitation (CSE) involves exploitative situations, contexts and relationships where young people receive something (for example food, accommodation, drugs, alcohol, gifts, money or in some cases simply affection) as a result of engaging in sexual activities. Sexual exploitation can take many forms ranging from the seemingly ‘consensual’ relationship where sex is exchanged for affection or gifts, to serious organised crime by gangs and groups. What marks out exploitation is an imbalance of power in the relationship. The perpetrator always holds some kind of power over the victim which increases as the exploitative relationship develops. Sexual exploitation involves varying degrees of coercion, intimidation or enticement, including unwanted pressure from peers to have sex, sexual bullying including cyber-bullying and grooming. However, it also important to recognise that some young people who are being sexually exploited do not exhibit any external signs of this abuse.

Once again, staff should be especially vigilant to signs and other evidence that a child is or is at risk of becoming a victim of CSE and report their concerns immediately to the DSL. The DSL will then make a referral to the relevant authorities in accordance with agreed inter-agency procedures.

**So-Called ‘Honour-Based’ Violence**

So-called ‘honour-based’ violence (HBV) encompasses crimes which have been committed to protect or defend the honour of the family and/or the community, including Female Genital Mutilation (FGM), forced marriage, and practices such as breast ironing. All forms of so-called HBV are abuse, regardless of the motivation, and should be handled and escalated as such.

If in any doubt, staff should speak to the DSL. Staff need to be alert to the possibility of a child being at risk of HBV, or already having suffered HBV.

There is a range of potential indicators that a child may be at risk of HBV. Guidance on the warning signs that FGM or forced marriage may be about to take place, or may have already taken place, can be found on:

- pages 38-41 of the multi-agency statutory guidance on FGM [here](#). (Pages 59-61 focus on the role of schools and colleges.)
• pages 13-14 of the multi-agency guidelines on handling cases of forced marriage here.

Members of staff who have a concern regarding a child who might be at risk of HBV must report this to the DSL who will activate local safeguarding procedures, using their protocols for multi-agency liaison with police and social care.

Female genital mutilation (FGM)

All staff need to be alert to the possibility of a girl being at risk of FGM, or already having suffered FGM.

Where staff suspect that a girl is at risk of FGM, they must report this to the DSL without delay. The DSL will then activate the relevant safeguarding procedures, using Greater Manchester Safeguarding Partnership document Female Genital Mutilation Multi-Agency Protocol.

Where a teacher discovers that FGM appears to have been carried out on a girl under the age of 18, they have a statutory duty to report this directly to the police. Any teacher failing to report such cases will face disciplinary sanctions. Unless teachers have good reason not to do so, they should discuss any such case with the DSL or children’s social care, in accordance with the Procedures for Dealing with Concerns about a Child set out elsewhere in this policy. In addition, staff should alert the DSL in the following situations:

• if a girl under 18 appears to be at risk of FGM
• suspected cases (i.e. where the teacher has not discovered that an act of FGM appears to have been carried out, either through disclosure by the victim or visual evidence)
• in the case of a woman who is 18 or over, any instance of suspected FGM or risk of FGM.

The DSL who will follow local safeguarding procedures.

A summary of the FGM mandatory reporting duty can be found here.
# Appendix D

## School and Trust Contacts

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<th>Role</th>
<th>Haveley Hey and The Bridge</th>
<th>The Willows</th>
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<tr>
<td><strong>Headteacher</strong></td>
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<td>0161 498 9508</td>
<td>0161 437 4444</td>
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<td><a href="mailto:s.spiteri@willows.manchester.sch.uk">s.spiteri@willows.manchester.sch.uk</a></td>
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<tr>
<td><strong>Designated Safeguarding Lead</strong></td>
<td>Gillian Partridge</td>
<td>Clare Elliott</td>
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<tr>
<td><strong>Deputy DSL</strong></td>
<td>Marie Kirkham</td>
<td>Karen Stott</td>
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<tr>
<td><strong>School Safeguarding Governor</strong></td>
<td>Paul Thompson</td>
<td>Mark Glynn</td>
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<td>Can be contacted via PA to Headteachers, Susannah Atherton:</td>
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<td><a href="mailto:s.atherton@willows.manchester.sch.uk">s.atherton@willows.manchester.sch.uk</a></td>
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<tr>
<td><strong>Chair of the Trust</strong></td>
<td>Richard Dyson</td>
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<td>Can be contacted via PA to Headteachers, Susannah Atherton:</td>
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Other Important Contacts

Local Authority Designated Officer: Majella O’Hagan, who can be contacted on 0161 274 6555 or in writing at Ground Floor - R&D Block, Wenlock Way Offices, Wenlock Way, West Gorton, Manchester M12 5DH.

Local authority Children’s Social Care:
Manchester 0161 234 5001

Manchester Safeguarding Children Board 0161 234 3330 (mscb@manchester.gov.uk)
www.manchesterscb.org.uk

Manchester Contact Centre
(socialcare@manchester.gesx.gov.uk) 0161 234 5001

Police 101 (non-emergency), 999 (emergency)

Prevent and counter-extremism
Helplines for non-emergency advice on religious and political extremism:

Department for Education 020 7340 7264

Police 101, counter-extremism@education.gsi.gov.uk.

Additional numbers
Manchester Family Information Service 0800 083 7921
Childline 0800 1111
NSPCC 24/7 Helpline 0808 800 5000
Barnardo’s 0800 942 8787
NSPCC FGM Helpline 0800 028 3550
NSPCC Whistleblowing Helpline 0800 028 0285
National Bullying Helpline 0845 22 55 787
Appendix E:

**Actions where there are concerns about a child**

- **Staff have concerns about child (1)**
  - Referral not required, school/college takes relevant action, possibly including early help (2) and monitors locally
  - Referral made if concerns escalate
  - Designated safeguarding lead or staff makes referral to children’s social care (and calls police if appropriate)

  - **Within 1 working day, social worker makes decision about type of response required**
    - Child in need of immediate protection: referrer informed
    - Section 47 (3) enquiries appropriate: referrer informed
    - Section 17 (3) enquiries appropriate: referrer informed
    - No formal assessment required: referrer informed

    - Appropriate emergency action taken by social worker, police or NSPCC (4)
    - Identify child at risk of significant harm: possible child protection plan (3)
    - Identify if child in need and offer appropriate support
    - School/college considers early help assessment (2) accessing universal services and other support

- At all stages, staff should keep the child’s circumstances under review and re-refer if appropriate, to ensure the child’s circumstances improve – the child’s best interests must always come first
Action when a child has suffered or is likely to suffer harm

This diagram illustrates what action should be taken and who should take it when there are concerns about a child. If, at any point, there is a risk of immediate serious harm to a child a referral should be made to children’s social care immediately. Anybody can make a referral.

Sharing/recording concerns
An individual with concerns about a child (see NSPCC signs of abuse and neglect) shares these with the designated safeguarding lead who records them. The individual with concerns may refer to children’s social care directly.

Consideration
If referred to them, the designated safeguarding lead considers if an early help assessment** is needed or if s/he should swiftly move to the next step.

Referral to children’s social care
An individual with concerns or the designated safeguarding lead may make a referral to children’s social care.

No referral to children’s social care
The individual with concerns and/or the designated safeguarding lead should monitor the situation.

Children’s social care consideration
Children’s social care decides within one working day what action will be taken, including if an assessment is needed, and feed back to the referrer.

Assessment
Children’s social care completes the assessment within 45 working days of the referral; it could be a section 17 or 47 assessment;*** all schools and colleges should allow local authorities access to facilitate arrangements.

No assessment
If no section 17 or 47*** assessment is recommended an early help assessment** may be recommended and/or onward referral to other specialist or universal services; children’s social care will feed back to the referrer.

If the child’s situation does not appear to be improving the referrer should press for reconsideration.

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* In cases which also involve an allegation of abuse against a staff member, see part four of this guidance which explains action the school or college should take in respect of the staff member.

** Where a child and family would benefit from coordinated support from more than one agency (e.g., education, health, housing, police) there should be an inter-agency assessment. These assessments should identify what help the child and family require to prevent needs escalating to a point where intervention would be needed via statutory assessment under the Children Act 1989. The early help assessment should be undertaken by a lead professional who could be a teacher, special educational needs coordinator, General Practitioner (GP), family support worker, and/or health visitor.

*** Where there are more complex needs, help may be provided under section 17 of the Children Act 1989 (children in need). Where there are child protection concerns local authority services must make enquiries and decide if any action must be taken under section 47 of the Children Act 1989.
### Appendix F: sample proforma for reporting a concern

<table>
<thead>
<tr>
<th>Date:</th>
<th>Time:</th>
<th>Name of referrer:</th>
</tr>
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<tbody>
<tr>
<td></td>
<td></td>
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</table>

<table>
<thead>
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<th>Age:</th>
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<table>
<thead>
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<th>Ethnicity:</th>
<th>Language:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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</tbody>
</table>

Brief description of work undertaken to support child/young person e.g. assessments, progress, interventions or other agencies involved:

**Concern:** Please complete this form as fully as possible stating key areas of concern and continue overleaf if necessary using Skin Map if appropriate.

(PLEASE CONTINUE OVERLEAF IF NECESSARY)

Have you spoken to the child’s parent/carer?

Have you spoken to the child?

If you have not spoken to the child’s parent/carer, please state clearly your reasons:

If you have not spoken to the child, please state clearly your reasons:

Do you require further support? If you answered yes, please state the support you require.

<table>
<thead>
<tr>
<th>Name of Designated Person:</th>
<th>Date referral received:</th>
<th>Time referral received:</th>
</tr>
</thead>
</table>